

Dream Captain Subscription Terms

Oct 13, 2026 ·

Welcome to Dream Captain

Dream Captain is a daily online publication that honors authors of business and self-development books as thought leaders. Each week we spotlight one author, and each day of that week we share a short, attributed quote from their work along with a practical tip that leaders and managers can apply in the real workplace. A Dream Captain subscription gives your team seats to read, learn from and apply those ideas. These Subscription Terms explain what you are buying, how billing and renewal work, and how to change or cancel. They are part of, and should be read with, our Terms of Service and Privacy Policy.

Dream Captain is operated by Captain Innovations, LLC, a Georgia limited liability company doing business as Dream Captain ("Dream Captain," "we," "us"). "You" means the person or organization that purchases a subscription.

Each subscription includes access, for the number of seats you purchase, to the daily Dream Captain publication: each week, a spotlight on one thinker, and each day a short quote, our own commentary, and a tip your leaders and managers can use at work. Content may change over time as we improve the publication.

Plans and pricing

Dream Captain offers four plans. Prices are in U.S. dollars, are listed per month, and are shown to you before you pay. We may change plans and prices as described below.

Plan	Seats	Price (USD per month)	Best for
Team 10	10	\$199	Small teams and new managers
Team 25	25	\$499	Departments and growing teams
Team 50	50	\$799	Larger teams and cohorts
Enterprise	Custom	Quoted	Organizations needing a custom seat count

A "seat" is one named individual who receives weekly Dream Captain Thought Leadership Spotlights. Taxes are extra where they apply. Enterprise pricing, seat counts, and any added terms are set out in a written order form or agreement with us.

Yearly payment option. Plans are billed monthly. A yearly payment option is available on request. The yearly price will be equal to or lower than twelve (12) times the monthly price of your plan, and

we will confirm the exact amount in writing before you pay. A yearly plan is paid in advance for twelve months.

Seats, administrators and authorized users

Each seat is for one named person and cannot be shared, pooled or used by more than one individual. You may reassign a seat to a different person, for example when someone leaves your organization, but not more often than reasonably needed.

The person who buys the subscription (the "Administrator") is responsible for managing seats, for the conduct of every authorized user, and for keeping account credentials secure. Authorized users must be your employees, or contractors working on your behalf, and must follow our Terms of Service. If you exceed your purchased seat count, we may ask you to buy more seats or reduce use.

Billing, payment and automatic renewal

Your subscription renews automatically. When you check out, we will clearly show the plan, the price, the billing period (monthly, or yearly if you choose the yearly option), and that it will renew for successive periods of the same length until you cancel. You must agree to this separately at checkout, by ticking an unchecked box or taking a similar clear action, before you are charged.

What we charge and when. We charge your payment method on the purchase date and again on each renewal date at the then-current price for your plan, plus applicable taxes. By subscribing you authorize these recurring charges. Payments are handled by a third-party payment processor; we do not store full card numbers.

Renewal reminders. Monthly plans are renewed each month, and we email the Administrator a receipt after every charge that explains how to cancel. For yearly plans, we will also email the Administrator at least [30] days before each renewal with the renewal date, the price, and how to cancel. Please keep your contact email current.

Failed payments. If a payment fails, we will notify you and may retry the charge. If it remains unpaid after a reasonable grace period of [10] days, we may suspend access until the account is current.

State rights. Some states give subscribers additional rights regarding automatic renewal and cancellation. Where those laws apply to you, we follow them, and they take priority over anything here that conflicts with them.

Price and plan changes

We may change our plans, seat tiers or prices. A change never affects the term you have already paid for. If we raise the price of your plan, we will email the Administrator at least [30] days before your next renewal, so you can cancel before the new price takes effect. If you do not cancel, the new price applies at renewal.

If we remove a feature in a way that materially reduces the value of your plan during a paid term, we will tell you, and you may ask for a prorated refund for the unused remainder of that term.

Upgrades, downgrades and adding seats

Upgrades and added seats. You may move to a larger plan or add seats at any time from your account. We will charge the price difference, prorated for the rest of your current term, and your renewal date stays the same unless we tell you otherwise.

Downgrades. You may move to a smaller plan at your next renewal. Downgrades do not take effect mid-term and do not create a refund. Before you downgrade, remove or reassign any seats above the new plan's limit.

Cancellation and refunds

Cancel any time, online. You can cancel your subscription whenever you like from your account settings, using the same online channel you used to sign up. You may also email hello@dreamcaptain.com and we will cancel it for you. We will not make you call, chat, or sit through a series of retention offers to cancel. We will confirm your cancellation by email.

When cancellation takes effect. Cancelling stops future renewals. You keep access through the end of the billing period you have already paid for.

Refunds. [First-time purchasers may cancel within 7 days of the original purchase for a full refund.] After that, fees are non-refundable and we do not prorate partial terms, except where a refund is described in these Subscription Terms (for example, a material feature removal) or is required by law. If we charge you in error or charge you for a renewal after you cancelled on time, tell us and we will refund the charge.

Suspension and termination

We may suspend or end a subscription if payment is not made after the grace period, if the Terms of Service are seriously or repeatedly violated, or if needed to protect Dream Captain, our authors and partners, or other users. Where practical, we will give notice and a chance to fix the problem first.

If we end your subscription without cause during a paid term, we will refund the unused portion. If we end it because of your violation, no refund is due. Access to your account and any saved settings ends when the subscription ends.

Enterprise agreements

Organizations that need more than 50 seats may request an Enterprise plan. Enterprise subscriptions are priced by seat count and need and are governed by a written order form or master agreement. If that document conflicts with these Subscription Terms, the signed document controls. Everything not addressed in it is governed by these Terms and our Terms of Service. To request a quote, contact hello@dreamcaptain.com.

Contact

Questions about billing, renewal or cancellation: hello@dreamcaptain.com

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Effective date: 10.13.26. We will post any update to these Subscription Terms on this page and, for material changes, notify the Administrator by email.